

Revised January 28,2019

Installation, Rates and Fee Schedule

Equipment Rates

<u>Description</u>	<u>Rate</u>
Cable Card	\$1.95/mo.
Advanced Modem	\$7.95/mo.
Advanced Wireless Modem	\$9.95/mo.
MoCA Extender	\$7.95/mo.
Advanced eMTA Modem	\$9.95/mo.
Advanced eMTA Wireless Modem	\$11.95/mo.
4 Port eMTA	\$12.95/mo.
8 Port eMTA (battery not included)	\$16.95/mo.
12 Port eMTA (battery not included)	\$19.95/mo.
HD Digital Box	\$8.95/mo.
Digital Video Recorder (DVR)	\$14.95/mo.
Digital Tuner Adapter (DTA)	\$1.99/mo

Residential One Time Charges

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<u>Description</u>	<u>Rate</u>
Cable Wired Installation	\$79.95/includes 1 outlets
Cable Unwired Installation	\$79.95/includes 1 outlets
Reconnect Cable Service	\$79.95
Broadband Wired Installation	\$79.95/includes 1 outlet
Broadband Unwired Installation	\$79.95/includes 1 outlet
Home Networking Fee	\$39.95/includes 3 devices
Home Networking Fee (same trip)	\$19.95/includes 3 devices
Home Networking Fee	\$9.95/ea. Addtl device
Phone Installation	\$79.95/includes 1 outlet/all existing lines
Addtl Phone Outlet Installation	\$45.95/per outlet
Reconnect Phone/Data Services	\$109.90
Change Phone Number	\$15.00/per TN
Transfer Wired Installation	\$79.95/includes 1 outlets
Transfer Unwired Installation	\$79.95/includes 1 outlets
Outlet Wired/Unwired Installation (same trip)	\$45.95/per outlet
Rework Outlet	\$49.95/per outlet
Wallfish Fee	\$49.95/per outlet
Drop Bury Fee	\$69.95
Relocate Drop Fee	\$49.95
On-Premise Tech Assist	\$39.95/per trip
Conversion Fee	\$29.95
Modem Activation Fee	\$29.95
Change of Service Fee	\$4.95

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Return Check Fee	\$40.00
Promise to Pay Fee	\$4.95
Late Fee	\$10.00
Suspend/Restore Fee	\$9.25/ea
Broadcast Fee	\$7.95
Sports Fee	\$4.95

Commercial One Time Charges

<u>Description</u>	<u>Rate</u>
Cable Wired Installation	\$99.95/includes 1 outlets
Cable Unwired Installation	\$99.95/includes 1 outlets
Reconnect Cable/Broadband Service	\$149.90
Broadband Wired Installation	\$99.95/includes 1 outlet
Broadband Unwired Installation	\$99.95/includes 1 outlet
Phone Installation Only	\$99.95/includes 1 outlet/all existing lines
Addtl Phone Outlet Installation	\$69.95/per outlet
Reconnect Phone/Data Services	\$119.95
Installing Phone w/Internet	\$20.00/per outlet
Change Phone Number	\$15.00/per TN
Transfer Wired Installation-Cable	\$99.95/includes 1 outlets
Transfer Unwired Installation - Cable	\$99.95/includes 1 outlets
Outlet Wired/Unwired Installation (same trip)	\$69.95/per outlet
Outlet Wired/Unwired Installation	\$69.95/per outlet
Network Support – existing Internet	\$59.95/per hour

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Network Support – connect AMP new Internet	\$24.95/each
Wallfish Fee	\$49.95/ per outlet
Drop Bury Fee	\$69.95
Relocate Drop Fee	\$49.95
On-Premise Tech Assist	\$59.95/per trip
Conversion Fee	\$29.95
Modem Activation Fee	\$49.95
Return Check Fee	\$40.00
Promise to Pay Fee	\$4.95
Late Fee	\$10.00
Suspend/Restore Fee	\$9.25/ea